

**Centennial Animal Services  
March 2013 Monthly Progress Report  
April 3, 2013**

## **Summary**

Centennial Animal Services (CAS) remained committed to protecting the safety, health, and quality of life in Centennial while protecting the welfare of animals during March 2013. These efforts resulted in Animal Law Enforcement Officers responding to 662 calls for service to include: 54 dogs at large, 9 noisy pets, 371 animal license/rabies checks, 25 animal impounds, 12 bite cases and 11 aggressive animal. The Department investigated 13 complaints of animal cruelty and responded to 4 animal rescues. There were 568 telephone calls received and 28 lost and found animal reports taken.

Enforcement activities resulted in 31 individuals being educated/verbal warnings, 15 written warnings, 18 summons and complaints being issued and 25 animals handled. CAS vigorously pursues reuniting pets with their owners and finding new homes for all animals handled. These efforts resulted in 96% Live Release Rate (excluding wildlife).

## **Activity**

### **Field Services**

- 662 Calls for Service: 89-District 1, 94-District 2, 325-District 3, 139-District 4, 15-Outside of City
- Enforcement Action: 31 Education/Verbal Warning, 15 Written Warnings, 18 Summonses
- Dangerous and Potentially Dangerous Animals
  - 11 – Investigation
  - 12 – Animal Bites Reported
  - 5 – Summons and Complaints Issued
  - 6 – Animal Confiscated

### **Animals Handled**

- 25 Animals Handled: 21 Dogs, 1 Cats, 0 Others, 3 Wildlife
- 96% Live Release Rate: 36% Returned in the Field, 36% Returned from Kennel

### **General Information**

- 568 Telephone Calls, 49 Citizens Walk Ins, 3,253 Miles Driven

## **Revenue**

### **Monthly**

- \$8,125.05 in revenue was collected
  - \$6,493 Licensing
  - \$1,632.05 Fees

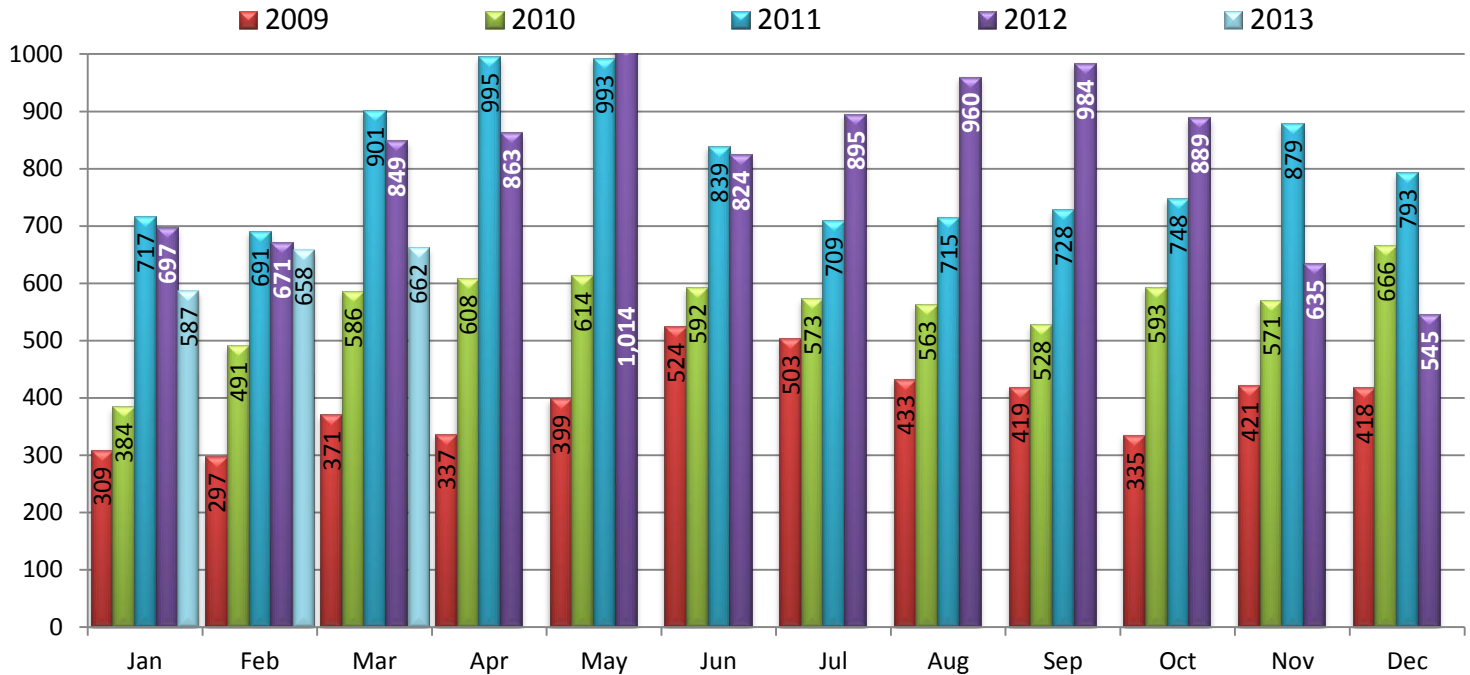
### **Year to Date**

- \$19,978.55 in revenue has been collected.

## 2013 Services

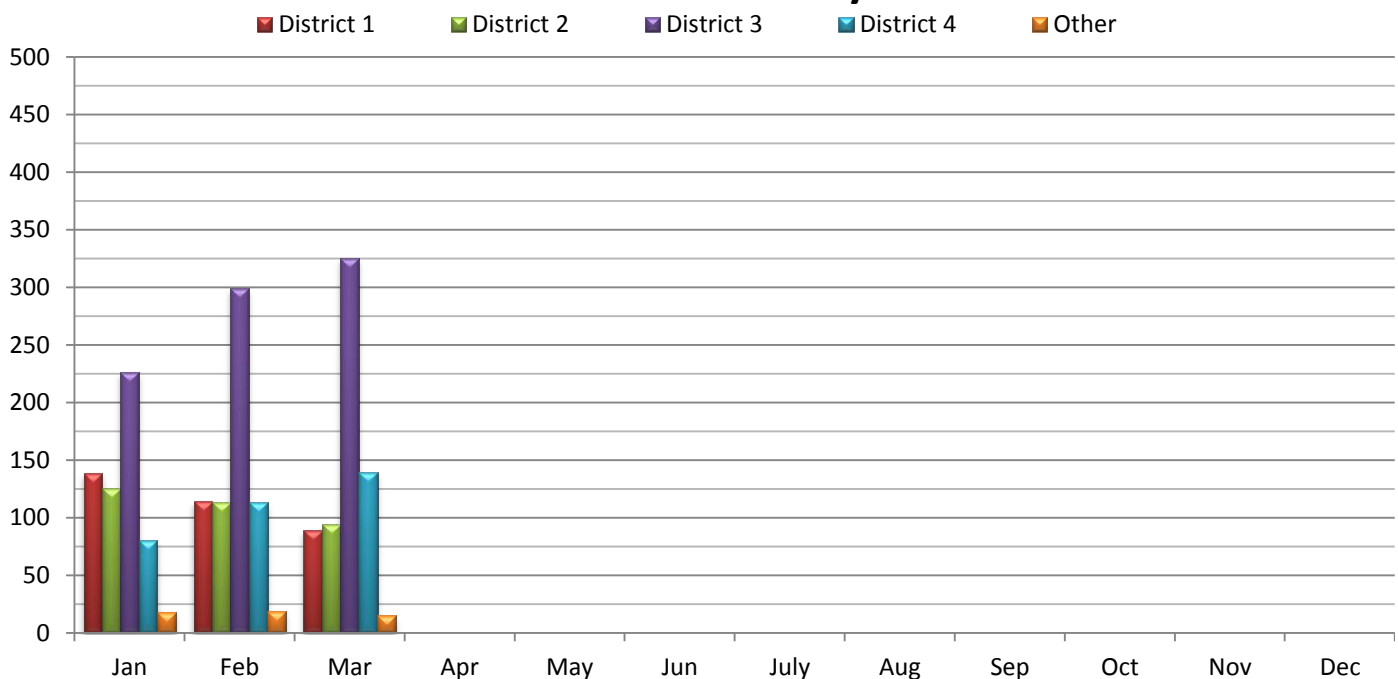
In March 2013, Animal Law Enforcement Officers responded to 662 calls for service to include: 54 dogs at large, 9 noisy pets, 371 animal license/rabies checks, 25 animal impounds, 12 bite cases and 11 aggressive animals. The Department investigated 13 complaints of animal cruelty and responded to 4 animal rescue.

### Calls for Service



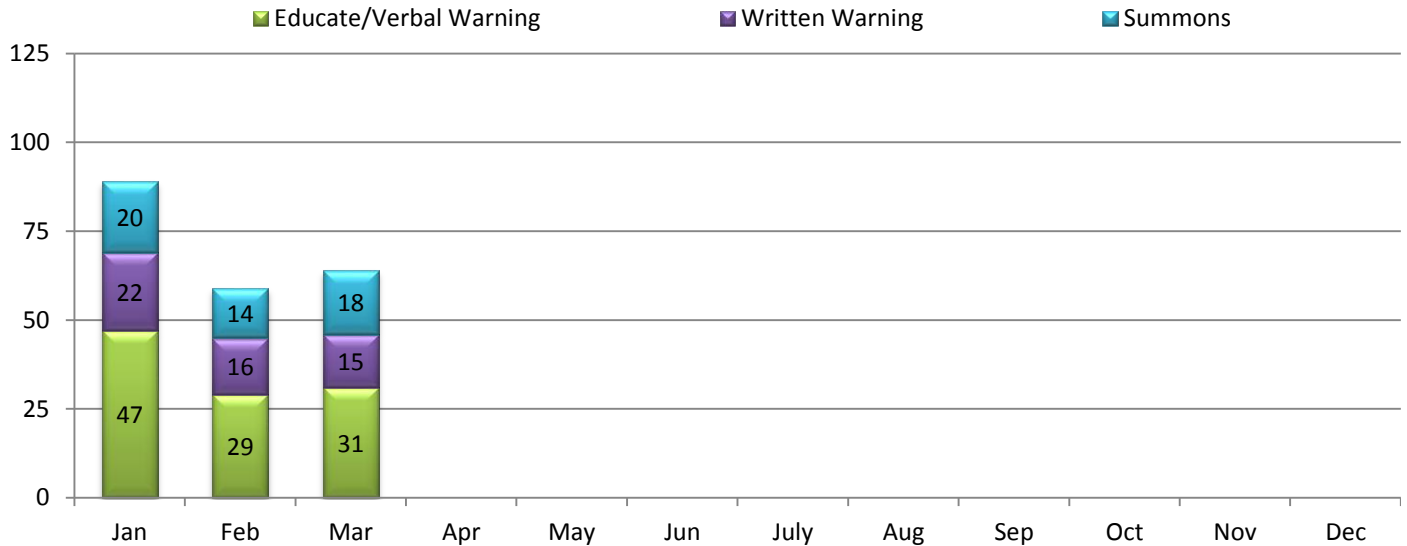
Centennial Animal Services has responded to 1,907 calls for service YTD – 341 in District 1, 332 in District 2, 850 in District 3, 332 in District 4, and 52 outside of the City. Districts 3 will typically reflect a higher number of calls for service due to activities that are completed at the Centennial Municipal Building.

### Calls for Services by District



Attempts to educate and mediate are most often the first method of resolution. When these techniques fail a written warning or summons and complaint may be issued. These methods help to reduce the number of repeat offenders, animals impounded, and more effectively manage long-term problems. The actions taken to enhance public safety and protect animal welfare have resulted in 107 education/verbal warnings, 53 written warnings, and 52 summons and complaints year to date.

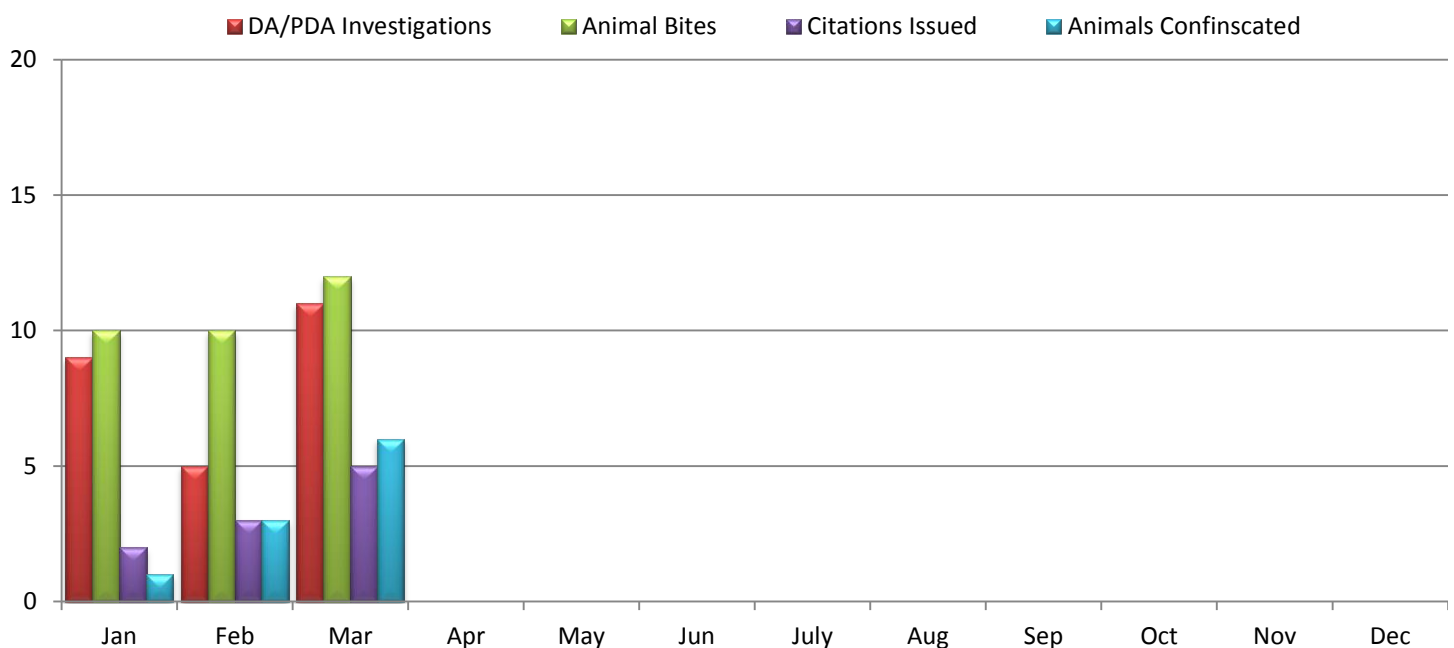
## Actions Taken



The term Dangerous or Potentially Dangerous Animal (DA/PDA) refers to any response that results from a report of a domestic animal displaying threatening behaviors (growling, hackles raised, baring teeth, chasing, charging), making aggressive physical contact with a person or domestic animal, or causing bodily or serious bodily injury. An animal bite occurs when a bite from a domestic or wild animal causes a break in the skin of a human. Every DA/PDA and animal bite is promptly investigated and appropriate action is taken.

The numbers of DA/PDA Reports, Animal Bites, Citations Issued for DA/PDA, and Animals Confiscated as a result of citations issued are reported below. Year to date CAS has conducted 25 DA/PDA Investigation, processed 32 Animal Bites, Issued 10 DA/PDA Summons, and Confiscated 10 Animal.

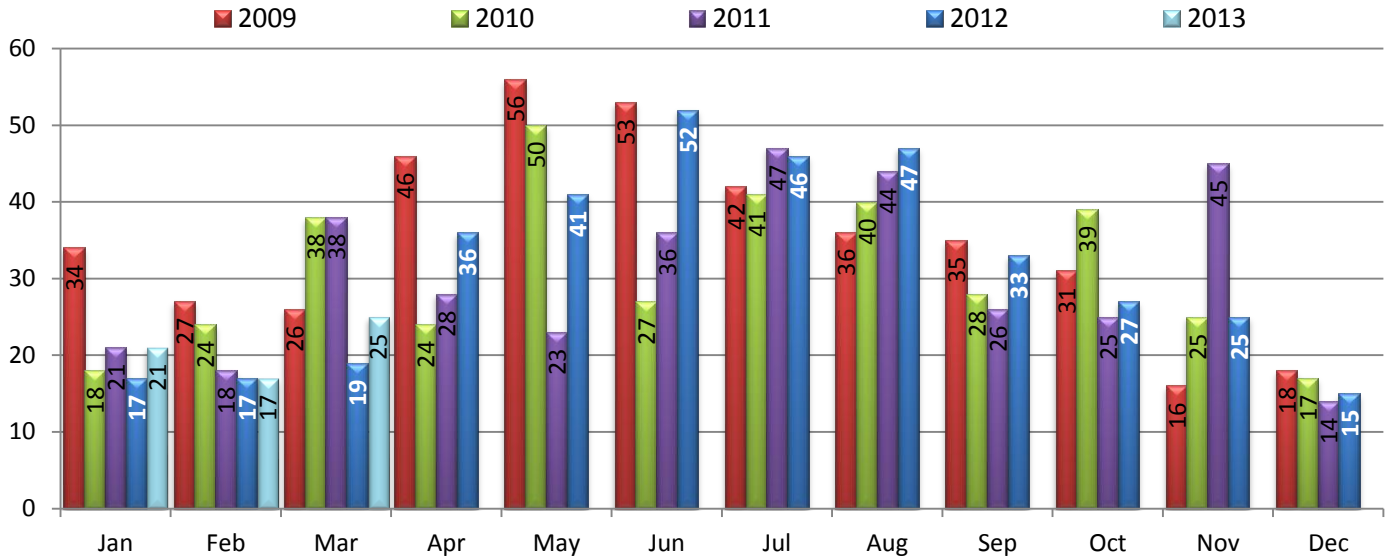
## Dangerous & Potentially Dangerous Animals



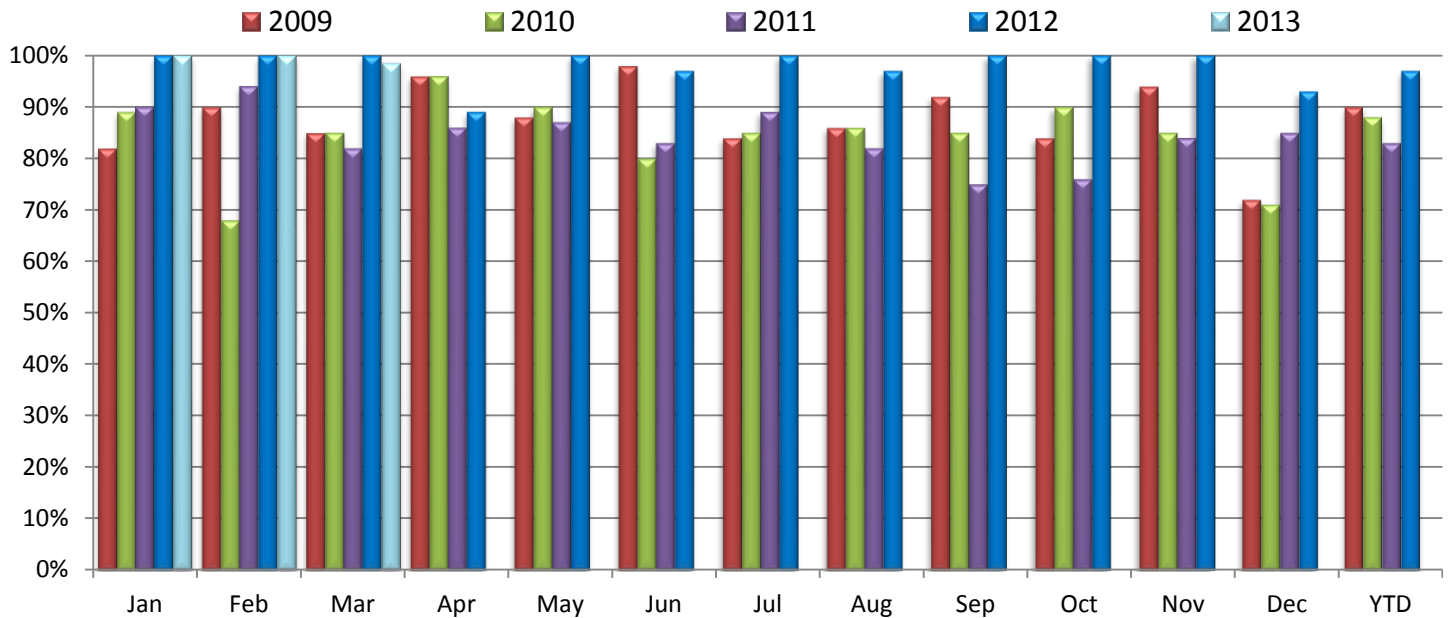
## Animals Handled

Year to date CAS has handled 63 animals: 54 Dogs, 5 Cats, 9 wild animals, and 0 Others. The year to date animal live release rate is 98.5% (excluding wildlife).

## Animals Handled



## Animal Save Rate

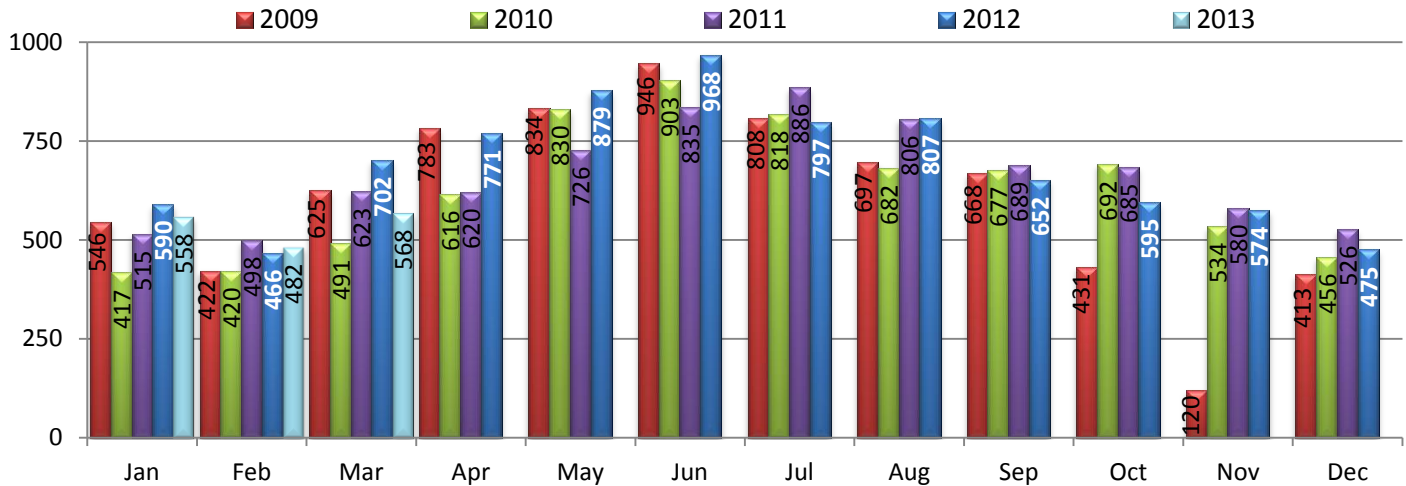


*During 2009 thru 2011 Save Rate was calculated by dividing the number of animals returned to owner in the field and at from the kennel and animals adopted by total number of animals impounded. This number of animals impounded includes animals that were deceased at the time of impound. As of January 2012 Asilomar Accords is being used to determine Live Release Rate. See [www.asilomaraccords.org](http://www.asilomaraccords.org) for guiding principles, definitions, statistics and formulas.*

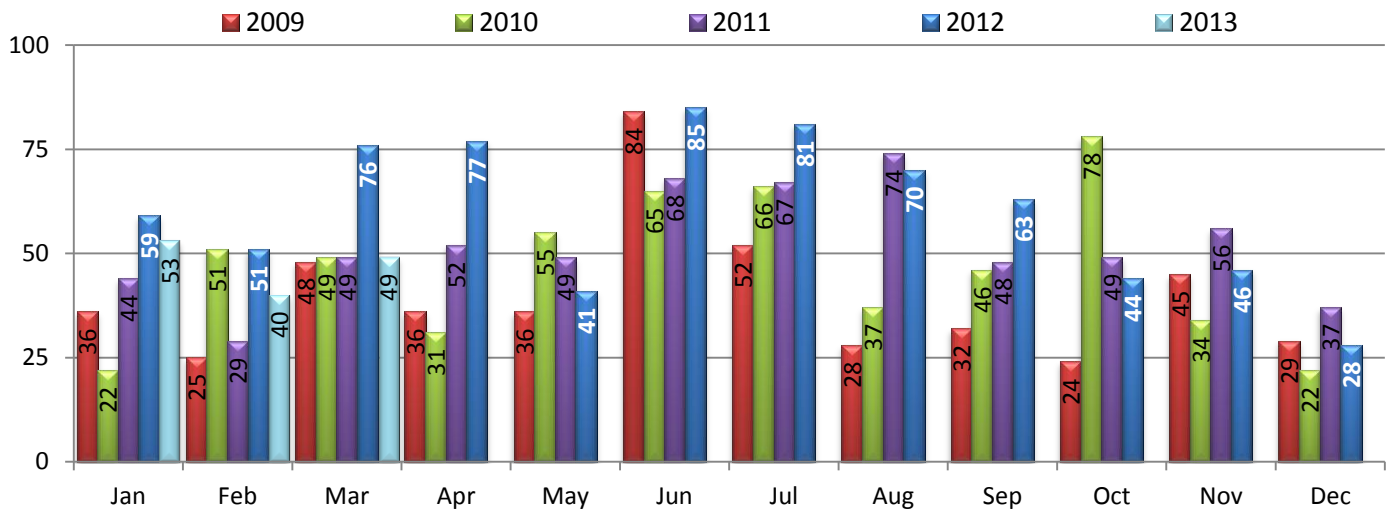
## General Information

A total of 1,608 telephone calls have been received, 142 citizens have visited the Centennial Municipal Building to conduct business with CAS, and the Department has driven a total of 10,002 miles without injury.

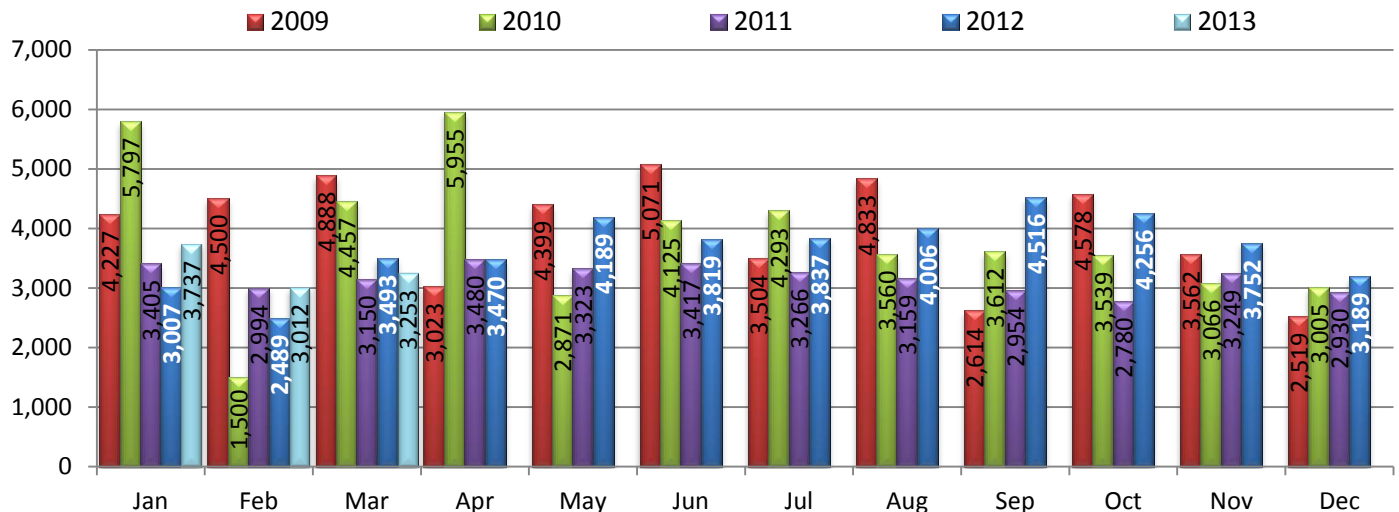
### Telephone Calls



### Citizen Walk-Ins



### Miles Driven

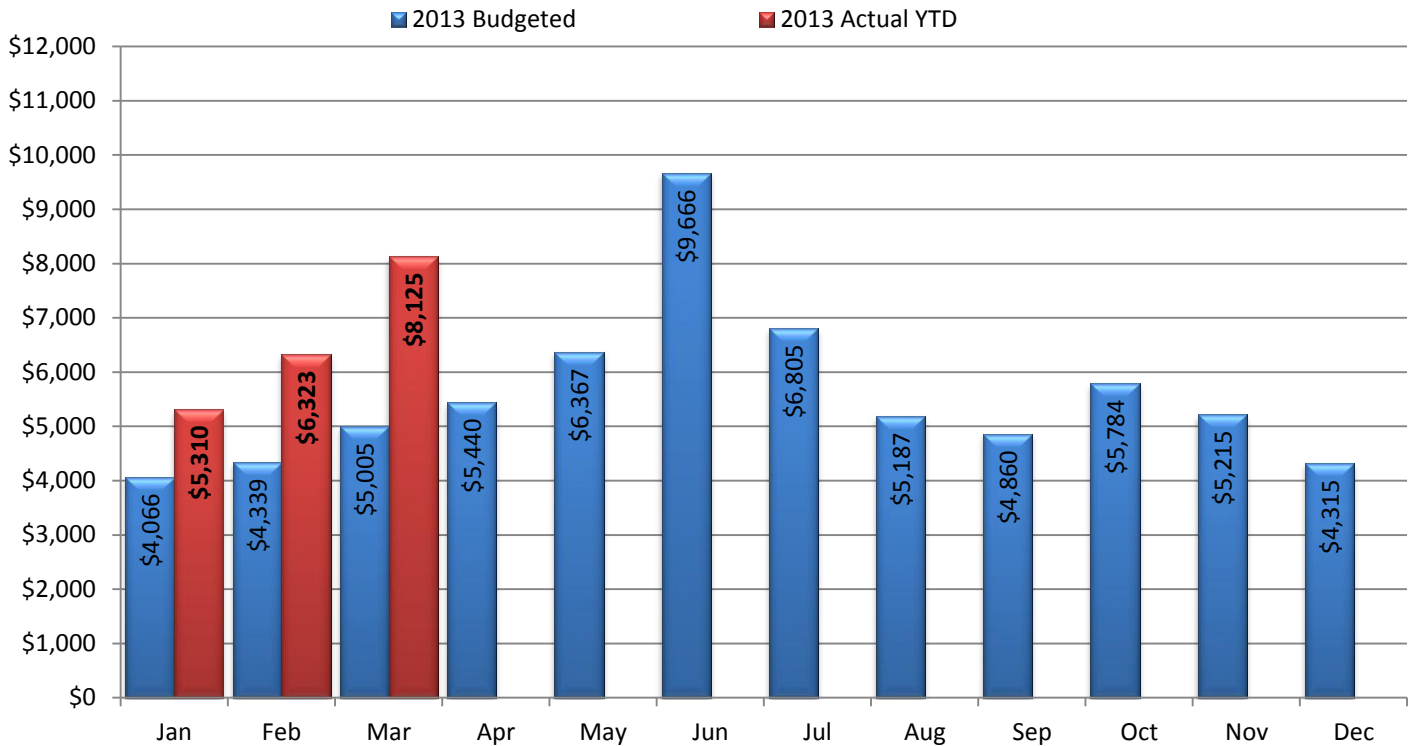


## Revenue

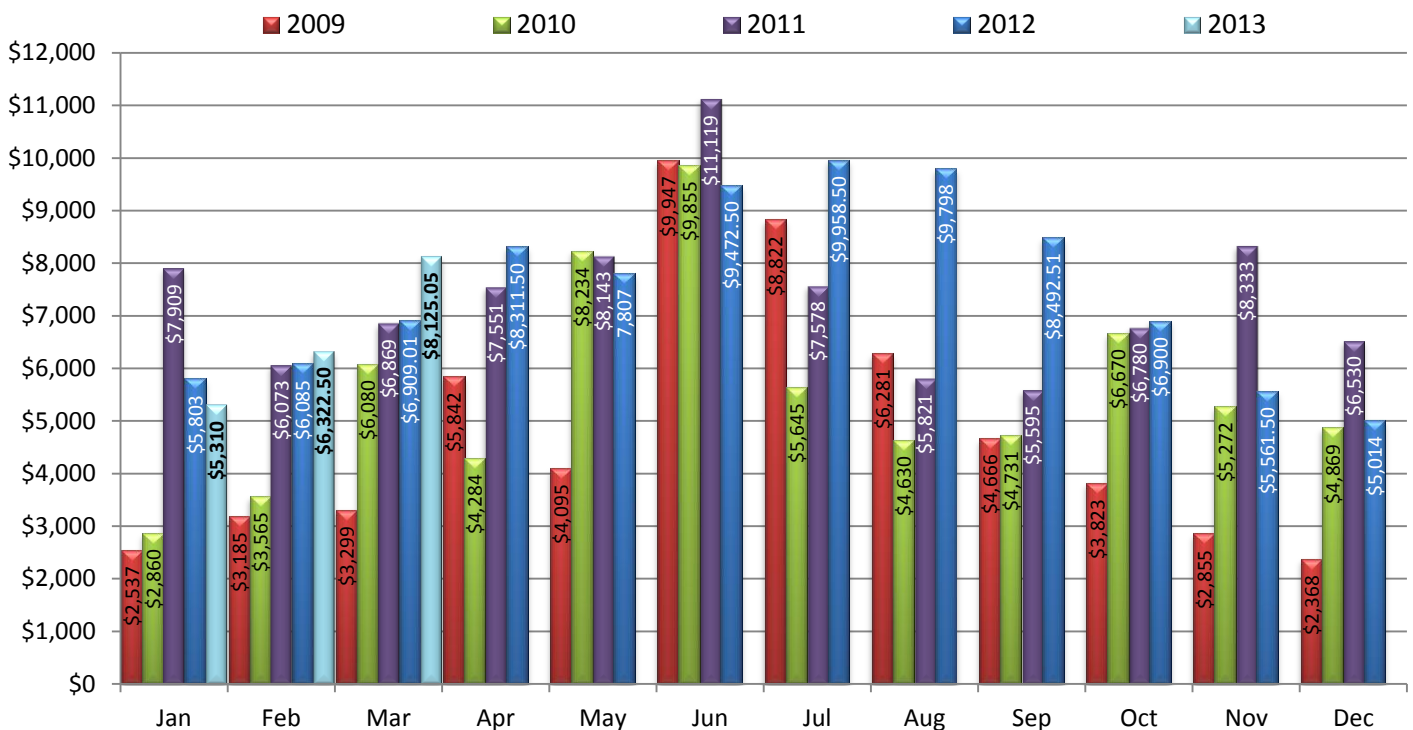
CAS has generated total revenue of \$19,978.55 year to date.

- Animal Licensing—\$15,812 YTD
- Animal Fees—\$4,166.55 YTD

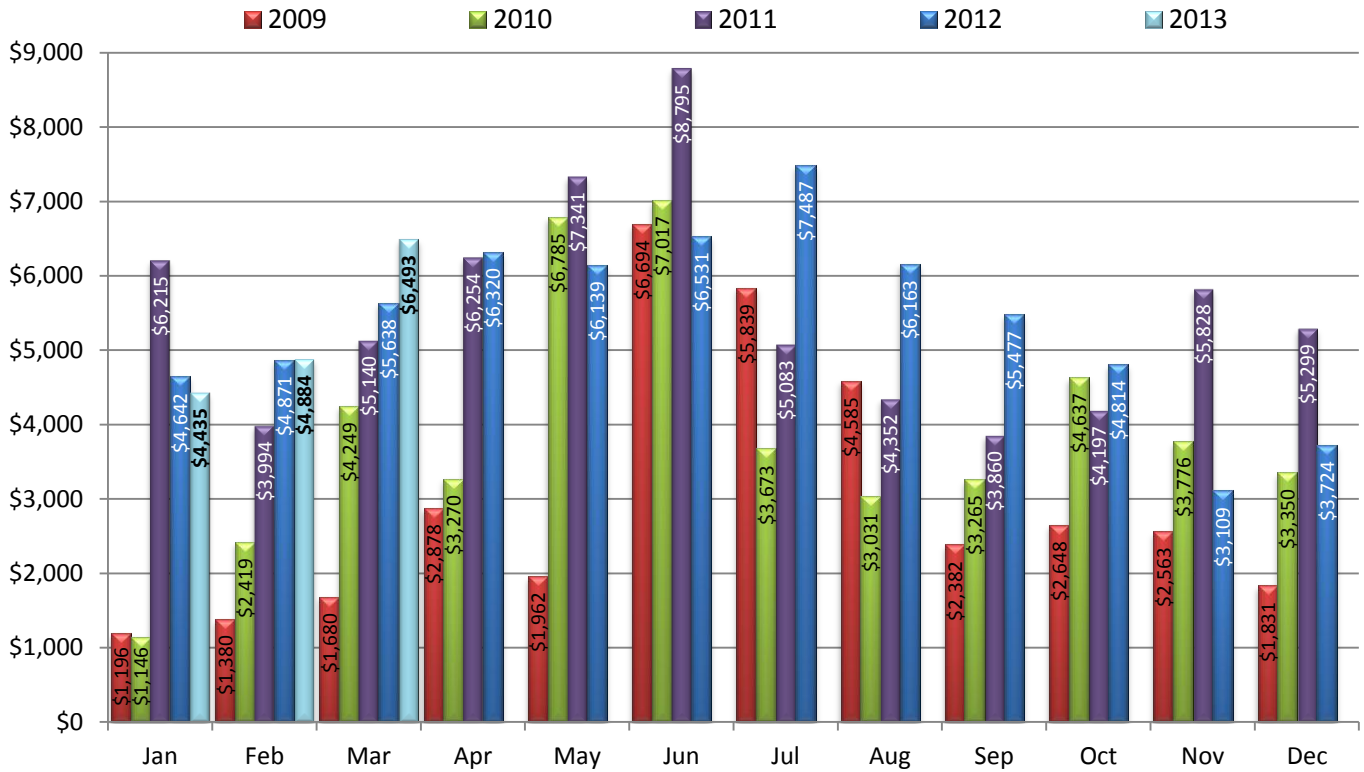
### Total Revenue - Budgeted vs. Actual



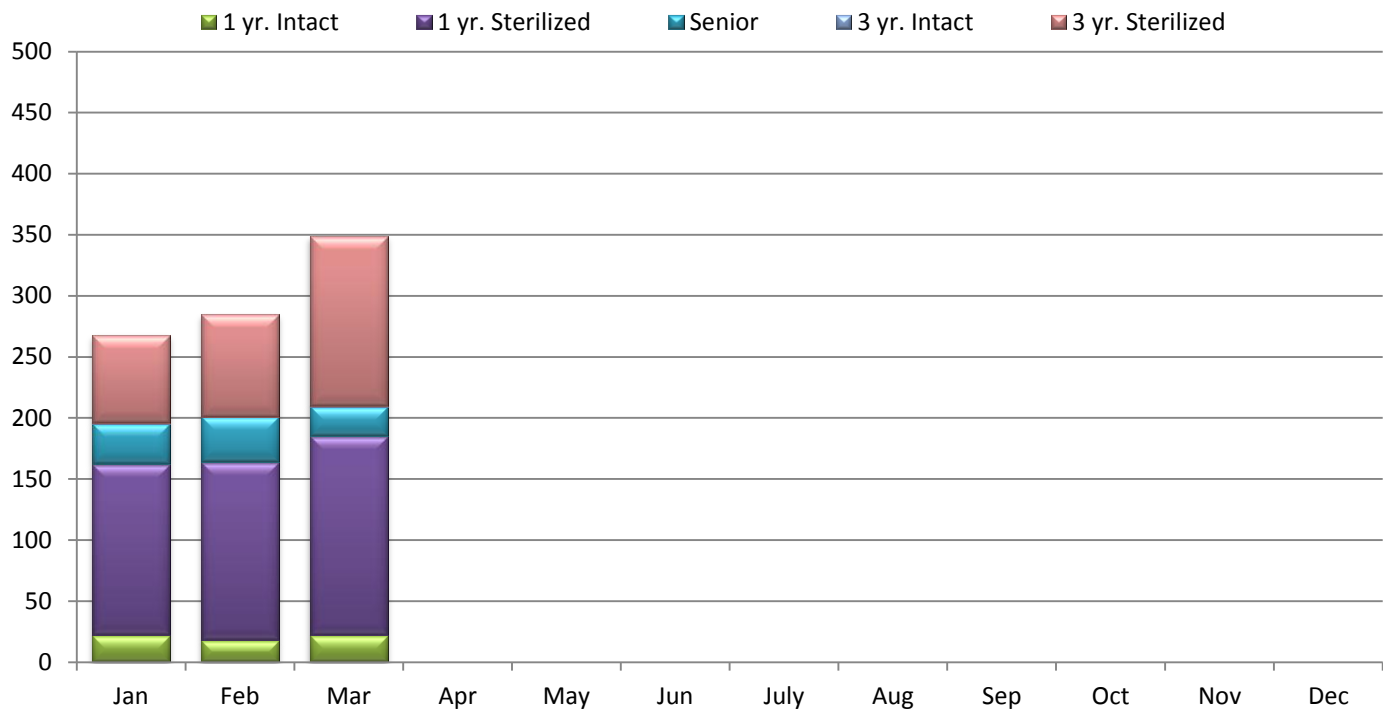
### Total Revenue by Month & Year



## Animal License Revenue

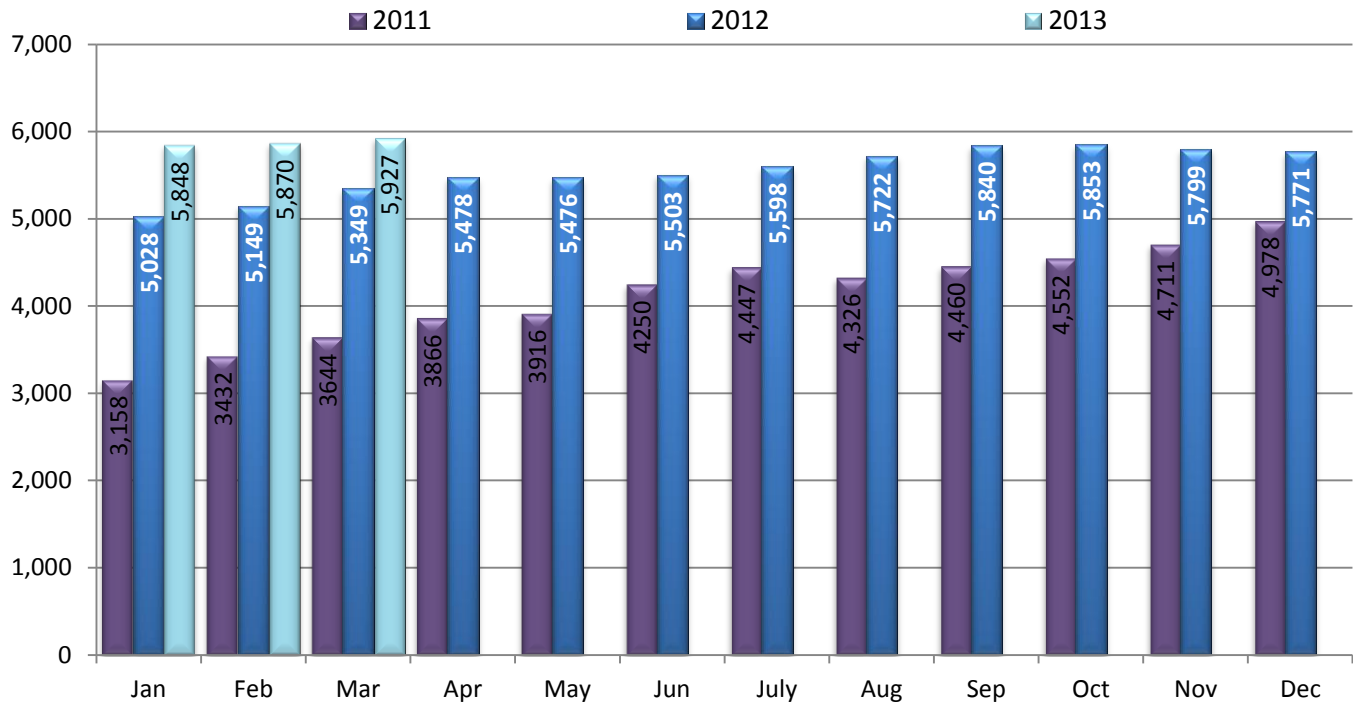


## Animal Licenses Issued





## Total Number of Licensed Animals



The total number of licensed animals fluctuates month-to-month based upon new and expired licenses. As of the end of February 2013, the total number of licensed animals in the City is 5,927 or 23.36% of the estimated canine population of 25,375. This is up 15% from July 2008.

## Fee Revenue

